| [**Public Complaint Procedure**](http://www.bankssd.org/district-news/public-complaint-procedure)3/22/2019 No staff member, student, parent or guardian of a student attending school in the district or person that resides in the district will be denied the right to petition the district with a complaint. A complainant will be referred through the proper administrative process for resolution of a complaint before investigation or action by the Board. An exceptions will be a complaints against the superintendent or one that involves Board actions or Board operations.[Click here](http://www.bankssd.org/uploads/4/3/1/5/43150659/kl_011320.pdf) for the information on Public Complaints. [Click here](http://www.bankssd.org/uploads/4/3/1/5/43150659/kl_r_011320.pdf) for the Public complaints Procedure. |
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